



SETRAC Emergency Services Committee

Thursday, April 9, 2026
Virtual Meeting

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TOPIC	DISCUSSION/RECOMMENDATION	ACTION/FOLLOW-UP
Presenters: Lisa Martinez Topic: Welcome and Introduction	Lisa Martinez welcomed everyone. Attendance will be tracked by going to Clinical Attendance Form – SETRAC . This is where you will also enter your code words. The previous meeting minutes, 1.8.26 were approved.	The committee has no further recommendations
Presenters: Lisa Martinez/Dr. Katarzyna Kimmel Topic: New Business 2026 Committee Goals	Lisa reviewed 2026 reviewed the 2026, including producing ED and EMS wait times, improving emergency department management for behavioral health patients, optimizing EMS utilization of FSEDs, and ensuring comprehensive emergency preparedness for the FIFA World Cup.	The committee has no further recommendations
Presenters: Corey Ricketson & CJ Lance Topic: Pulsara Presentation	Corey provided updates on two new features in the Pulsara system. The first was the introduction of a white triage color for individuals who are not injured but need to be accounted for during large-scale incidents, such as evacuees or reunification cases. The second feature allows for the creation of parent incidents with smaller missions that roll up to the main incident, helping to quarantine sensitive data and provide appropriate access for different entities. Corey noted these updates are relevant for upcoming FIFA World Cup planning.	
Presenter: Melanie Aluotto Topic: Old Business QI Program	Melanie reminded the members of the QI program. This program allows members to report clinical care concerns through the SETRAC website, which will then be reviewed by a committee of medical directors. She shared the link for the QI program on SETRAC website.	The committee has no further recommendations.
Presenter: Timothy Chapman (SETRAC) Topic: Emergency Preparedness Update	Timothy presented updates on emergency preparedness for the FIFA World Cup, focusing on gathering country of origin information for patients in Pulsara. He explained that healthcare providers should input the patient's country of residence in the chief complaint notes section during initial triage, alongside standard procedures like wristband scanning and photo documentation. The system can search and filter data from the notes section, allowing for efficient patient tracking during mass casualty incidents. Training will be provided to	



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	charge nurses and emergency management staff to ensure proper implementation of these processes through regular Pulsara drills leading up to the World Cup.	
Presenter: Jason Gander Topic: EMS Committee Update	Jason Gander presented updates from the EMS committee, including proposals to consolidate stroke scales and standardize direct-to-lobby protocols across agencies. The committee is also working on streamlining EMS exposure processes and developing cardiac centers of excellence for younger cardiac arrest patients.	The committee has no further recommendations
Presenter: Lisa Martinez/ Melanie Topic: Workgroup Updates - EMS Wall Times - Behavioral Health Workgroup	Melanie provided an update on the ESO project for collecting EMS data, which is expected to be ready by August 1st. ESO contracts are finalized and currently building dashboards for EMS Data on wall times. The behavioral health workgroup met and reviewed current data being submitted. They reported on patient delays in emergency rooms, particularly after midnight, and discussed collaboration with law enforcement to balance patient loads across facilities. A BH Toolkit with resources for BH process was distributed to the region.	The committee has no further recommendations
Presenter: Grace Farquhar Topic: Data Review	Grace mentioned SETRAC is currently working with ESO for EMS Data as well as Trauma Data. She shared regional cardiac and stroke data, highlighting concerns about thrombolytic treatment times, with the region currently at 33% for achieving the 30-minute goal compared to the 39.1% national.	The committee has no further recommendations
Presenter: Lisa Martinez Topic: Best Practice Calendar 2025 Best Practice Calendar	Lisa informed the members of the best practice process. At each meeting at least one facility will present at their best practice. This is a great opportunity to share ideas and processes with other facilities. She reviewed the best practice calendar with the members.	The committee has no further recommendations
Topic: Open Discussion	There was no further discussion.	The committee has no further recommendations



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TOPIC	DISCUSSION/RECOMMENDATION	ACTION/FOLLOW-UP
Adjourned/Next Meeting	There being no other items for discussion, the meeting was adjourned. Next meeting will be Thursday, July 9, 2026, at 1:00pm-3:00pm	Code Words New Year



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Apr 10, 2026	Trey Urech	HCA Houston Healthcare Conroe	
Apr 9, 2026	Kimberly DeLoughery	Memorial Hermann Katy	
Apr 9, 2026	Darrell Fales		City of Seabrook
Apr 9, 2026	Curtis Townsend MHA RN CEN NE-BC	St. Luke's at The Vintage	
Apr 9, 2026	Nina Banda	HCA Houston Healthcare Clear Lake	
Apr 9, 2026	Trey Urech	HCA Houston Healthcare Conroe	
Apr 9, 2026	Kadrian Barela	Houston Methodist Cypress	
Apr 9, 2026	Jason Gander	Memorial Hermann System	
Apr 9, 2026	Michael Gonzalez, MD	Memorial Hermann Memorial City	
Apr 9, 2026	Chelsea Trichel	Memorial Hermann Southwest	

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