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SouthEast Texas Regional Advisory Council (Trauma Service Area Q)
Austin, Colorado, Fort Bend, Harris, Matagorda, Montgomery, Walker, Waller, and Wharton Counties

FIFA World Cup Pulsara Quick Reference Guide - EMS

Purpose

Provide operational guidance for EMS personnel to support patient tracking, situational awareness, and regional healthcare coordination associated with FIFA World Cup 2026 operations.

Identified Pulsara FIFA Incidents

These incidents will be created within Pulsara for the duration of FIFA World Cup 2026 operations and will be utilized by EMS and hospital partners to support standardized patient tracking and regional situational awareness.

Please note that this pre-identified list does not include no-notice events that may occur during the FIFA World Cup. EMS should continue to follow the normal reporting process for Pulsara event creation and notify CMOC/SETRAC as needed to support patient coordination.

- FIFA Fanfest – EADO 2026
 - Zone: Bell Street, Chartres Street, Texas Avenue, Emancipation Avenue
- FIFA Fanfest – Sugar Land 2026
 - 15958 City Walk, Sugar Land, TX 77479

- FIFA Futbol – The Woodlands 2026
 - 2099 Lake Robbins Dr, The Woodlands, TX 77380
- FIFA Games – Houston Stadium 2026
 - 3 NRG Park, Houston, TX 77054
- FIFA Mile March 2026
 - Agencies should anticipate traffic disruptions and may wish to avoid the following areas between approximately 0845 and 1030 hours:
 - Greenbriar Drive from University Boulevard to Fannin Street
 - Cambridge Street from East Road southward along the march route
- FIFA General Operations 2026
 - “Catch all” for patients who are in the region for FIFA but not associated with a pre-identified event or an MCI that would require a separate event creation.

Operational Flowchart

- EMS identifies or encounters a patient associated with FIFA World Cup operations.
 - If the patient is transported from or otherwise associated with a FIFA/World Cup event within the region, EMS should input patient into the appropriate pre-identified Pulsara Incident and wristband applied.
 - If the patient is associated with a no-notice event, such as an MCI that is not part of the pre-identified event list, EMS should create a new Pulsara incident channel. EMS should also contact CMOC/SETRAC at **281-822-4444, option 2**, and add CMOC/SETRAC as an entity with **“Can View Summary”** and **“Can View All Patients”** permissions.
 - **Example:** A patient is treated or transported from FIFA Fanfest – EADO 2026. EMS should enter the patient into the “FIFA Fanfest – EADO 2026” incident and document the patient’s country of residence in the Chief Complaint/Notes section.
 - **Example:** A patient visiting the region for the FIFA World Cup, and is picked up from a restaurant, hotel, airport, street location, or other public area not tied to a pre-identified FIFA site: EMS should enter the patient into the “FIFA General Operations 2026” incident and document the patient’s country of residence in the Chief Complaint/Notes section.

- See Resource page for Pulsara Reference Guides.

Resources – EMS

- Pulsara Questions: [Knowledge Base](#)
- Pulsara Academy: [EMS: Incidents: BASICS](#)
- Technical Support- <https://www.pulsara.com/support>
- Triage Condition- White: <https://knowledge.pulsara.com/en/2026-march-product-update-2>