



SETRAC Emergency Services Committee

Thursday, November 13, 2025
Virtual Meeting

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TOPIC	DISCUSSION/RECOMMENDATION	ACTION/FOLLOW-UP
Presenters: Candace Aguilera-Mitchell Topic: Welcome and Introduction	Candace Aguilera-Mitchell welcomed everyone. Attendance will be tracked by going to Clinical Attendance Form – SETRAC . This is where you will also enter your code words. The previous meeting minutes, 9.11.25 were approved.	The committee has no further recommendations
Presenters: Candace Aguilera-Mitchell/ Dr. Michael Gonzalez Topic: New Business	Candace informed the members about the election for a medical director for this committee. The QR code and link was shared with the members so they can vote. Dr. Michael Gonzalez also thanked Dr. Kimmel for stepping forward in the Emergency Services Committee Medical Director position. There was no other new business.	The committee has no further recommendations
Presenter: Melanie Aluotto Topic: Old Business ○ QI Program	Candace reminded the members of the QI program. She reviewed the quality improvement process, which allows members to report clinical care concerns through the SETRAC website, which will then be reviewed by a committee of medical directors. She shared the link for the QI program on SETRAC website.	The committee has no further recommendations.
Presenter: Candace Aguilera- Mitchell and William Desmond (SETRAC) Topic: Workgroup Updates ○ EMS Wall Times ○ Behavioral Health Workgroup	Candace gave the Wall Time Work Group update stating they had just signed ESO contract and there is more to come on that. Bill Desmond (SETRAC) gave the Behavioral Health Update. Bill Desmond provided an update on the EDO system, explaining that HPD Command Center will now handle EDOs instead of Telemetry, with HPD officers calling in to get hospital recommendations for faster patient transport and return to service.	The committee has no further recommendations
Presenter: Grace Farquhar Topic: Data Review	Grace reviewed SETRAC regional data from the stroke and cardiac going back as far as Q1-2020 to Q2-2025. Grace presented regional data on stroke and cardiac service lines, showing current performance metrics and goals for door-to-needle times for stroke and STEMI patients' methods of arrival, with some areas falling short of targets. There were questions and open discussions between the members on these data points.	The committee has no further recommendations



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TOPIC	DISCUSSION/RECOMMENDATION	ACTION/FOLLOW-UP
Presenter: Dr. Michael Gonzalez/ Candace Aquilera-Mitchell/ Lisa Martinez Topic: Best Practice Calendar ○ 2025 Best Practice Calendar ○ 2025 Committee Goals	Candace informed the members of the best practice process. At each meeting at least one facility will present at their best practice. This is a great opportunity to share ideas and processes with other facilities. She offered anyone interested in presenting the opportunity to do so. She also informed the members SETRAC will be assigning a facility to each meeting if we don't have volunteers. The members discussed the goals that they decided to work on. The four goals include reducing emergency department and EMS wall times, improving emergency department management of behavioral health patients, optimizing EMS utilization of freestanding EDs or hospital-affiliated EDs, and emergency preparedness for the FIFA World Cup.	The committee has no further recommendations
Topic: Open Discussion	There was no further discussion.	The committee has no further recommendations
Adjourned/Next Meeting	There being no other items for discussion, the meeting was adjourned. Next meeting will be Thursday, January 8, 2026, at 1:00pm-3:00pm	Code Words Emergency



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Nov 13, 2025	Kimberly Peikert	Memorial Hermann Katy	
Nov 13, 2025	Vickie Hipsher	HCA Houston Healthcare North Cypress	
Nov 13, 2025	Corrie Dwigans	Columbus Community Hospital	
Nov 13, 2025	Kathleen Williams	HCA Houston Healthcare Conroe	
Nov 13, 2025	Katarzyna Kimmel		City of Pearland
Nov 13, 2025	Chelsea Trichel	Memorial Hermann Southwest	
Nov 13, 2025	Sara Richards	OakBend Medical Center	
Nov 13, 2025	Trey Urech	HCA Houston Healthcare Conroe	
Nov 13, 2025	Candace Mitchell	HCA Houston Healthcare Tomball	
Nov 13, 2025	Jennifer Braren	Memorial Hermann Northeast	
Nov 13, 2025	Matthew Rushing	Memorial Hermann System	
			Deer Park Volunteer Fire Department
Nov 13, 2025	Andrew Smith		
Nov 13, 2025	Michael Gonzalez, MD	Memorial Hermann Memorial City	
Nov 13, 2025	Kristy Esterline	Houston Methodist Cypress	
Nov 13, 2025	Jason Gander	Memorial Hermann System	



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