



SETRAC Emergency Services Committee

Thursday, May 15, 2025
Virtual Meeting

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TOPIC	DISCUSSION/RECOMMENDATION	ACTION/FOLLOW-UP
Presenters: Melanie Aluotto Topic: Welcome and Introduction	Melanie Aluotto, SETRAC Director of Emergency Healthcare Services, welcomed everyone. Attendance will be tracked by going to Clinical Attendance Form – SETRAC . This is where you will also enter your code words. The previous meeting minutes 3.20.25 were approved.	The committee has no further recommendations
Presenter: Timothy Chapman (SETRAC) Topic: New Business Presentation - Pulsara and MCI Presenter: Jacqueline Kincaid (Pulsara) Topic: New Business Presentation - Pulsara Patient Belongings	Timothy Chapman from SETRAC presented on Pulsara and MCI. He shared the Pulsara Academy website with the members taking them step by step on how to navigate through the site. Timothy stated that SETRAC is pushing out training for the front-line staff including night staff and PRN workers. Timothy clarified that Pulsara is for tracking patients, while EM Resource is for notifications. He stated SETRAC plans to extend the training to EMS staff. Timothy also shared and reviewed a tab on the SETRAC website for the FIFA World Cup, including a schedule and regional plans. Lastly, Jacqueline Kincaid from Pulsara discussed the functionality of tracking patient belongings through Pulsara.	The committee has no further recommendations.
Presenter: Melanie Aluotto Topic: Old Business QI Program	Melanie reminded the members of the QI program designated to report any trends or clinical concerns in the region. She shared the link for the QI program on SETRAC website.	The committee has no further recommendations.
Presenter: Dr. Nichole Davis/Suzanne Curran Topic: Best Practice Presentation Pediatric Resources through EMSC	Suzanne presented on behalf of Dr. Nichole Davis. She presented on Pediatric Readiness in Emergency Healthcare. The National Pediatric Readiness Program was discussed, aiming to empower emergency rooms to provide high-quality care for children. The program's success is linked to a score above 88, which can save over 2,100 lives annually. The ideal setup includes a pediatric emergency care coordinator and support from administration. Suzanne talked about the requirements and the SETRAC board goal (5 participating hospital). The challenge was issued to increase participation in the National Pediatric Readiness Quality Initiative to improve the region's standing. Suzanne shared her and Dr. Davis contact information for anyone that's interested in this initiative.	The committee has no further recommendations



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Presenter: Megan Garifalos/ Dudley Wait/ Gregg Shoemaker Topic: Workgroup Updates - EMS Wall Times - Behavioral Health Workgroup	Melanie Aluotto (SETRAC) gave the update on Wall Times Workgroup. She recapped a presentation from Dr. Fagan, she will be sending out that presentation, as lots of members showed interest. Melanie said a survey was done, still waiting for results. She also mentioned this group plans to collaborate with EMS for data sharing. Megan gave the update from Behavioral Health Work Group. She stated they are currently working with the ED's across the region to determine how to best continue working with caring for behavioral health patients. Megan stated she sent out a survey and received feedback from the region on issues and concerns when caring for behavioral health patients. She stated they have identified the top 3 concerns and will start working on those issues. The plan is to invite law enforcement to future meetings to address these concerns together. Melanie also recapped the workgroup meeting and mentioned conversations were had on Psychiatric Facilities on EMResource and utilizing that for bed availability in region. Melanie also mentioned discussions were had on creating a comprehensive list of psychiatric facilities in the region and the type of beds they have (adolescent, geriatric, etc.)	The committee has no further recommendations
Presenter: Grace Farquhar Topic: Data Review	Grace reviewed SETRAC regional data on stroke and cardiac committee trends. The stroke committee aims to increase the percentage of patients receiving thrombolytics within 30 minutes, while the cardiac committee is monitoring transfer rates and reasons for delay in receiving PCI. The trauma committee is investigating transfer rates, particularly for pediatric patients, and is transitioning to a new trauma data registry. The cardiac committee has consistently met its goal of 90% or more of patients receiving PCI within 90 minutes. The purpose is to give this work group an idea of the data points they might want to see. For the stroke she reviewed and explained the data points from Q1-2019-Q4-2024. For STEMI she reviewed and explained Direct Presentation STEMI patients' reasons for delay. For trauma she reviewed ED arrival to ED discharge times. She invited all the members to share some ideas on other data points that might be beneficial to look at.	The committee has no further recommendations



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Presenter: Melanie Aluotto Topic: Best Practice Calendar ○ 2025 Best Practice Calendar ○ 2025 Committee Goals	Melanie informed the members of the best practice process. At each meeting at least one facility will present at their best practice. This is a great opportunity to share ideas and processes with other facilities. She offered anyone interested in presenting the opportunity to do so. She also informed the members SETRAC will be assigning a facility to each meeting if we don't have volunteers. The members discussed the goals that they decided to work on. The four goals include reducing emergency department and EMS wait times, improving emergency department management of behavioral health patients, optimizing EMS utilization of freestanding EDs or hospital-affiliated EDs, and emergency preparedness for the FIFA World Cup.	The committee has no further recommendations
Topic: Open Discussion	SETRAC announced a change in the meeting date to the second Thursday of every month, at the same time. There was no further discussion.	The committee has no further recommendations
Adjourned/Next Meeting	There being no other items for discussion, the meeting was adjourned. Next meeting will be Thursday, July 10, 2025, at 1:00pm-3:00pm	Code Words EMS Week



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May 15, 2025	Alexander Avila	Memorial Hermann Pearland Southwest	
May 15, 2025	Jacob Feldman	St. Joseph Medical Center	
		HCA Houston Healthcare	
May 15, 2025	Hanna Urech	Northwest	
May 15, 2025	Kimberly Peikert	Memorial Hermann Katy	
May 15, 2025	Timothy Chapman		
May 15, 2025	William Godfrey		City of Pearland
			Deer Park Volunteer Fire
			Department
May 15, 2025	Andrew Smith		
May 15, 2025	Trey Urech	HCA Houston Healthcare Conroe	
May 15, 2025	Clayton Ehrlich		
May 15, 2025	Dudley Wait		Fort Bend County EMS
May 15, 2025	Troy Erbentraut		
May 15, 2025	Lisa Spivey		
May 15, 2025	Summer Block	CHI - St. Luke's The Woodlands	
May 15, 2025	Jax Kincade		
	Michael Gonzalez,		
May 15, 2025	MD	Memorial Hermann Memorial City	
		Memorial Hermann-The	
May 15, 2025	Denise Martin	Woodlands	

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