



SETRAC Emergency Services Committee

Thursday, March 20, 2025
Virtual Meeting

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TOPIC	DISCUSSION/RECOMMENDATION	ACTION/FOLLOW-UP
Presenters: Melanie Aluotto Topic: Welcome and Introduction	Melanie Aluotto, SETRAC Director of Emergency Healthcare Services, welcomed everyone. Attendance will be tracked by going to Clinical Attendance Form – SETRAC . This is where you will also enter your code words. The previous meeting minutes 1.16.25 were approved.	The committee has no further recommendations
Presenter: Melanie Aluotto Topic: New Business - Introduction of SETRAC's EHS Team - Committee Purpose - Committee Co-Leaders Introduction	Melanie introduced herself to the members. She also introduced the SETRAC team members, Merjani Garcia-Clinical Operations Coordinator and Grace Farquhar-Executive Projects Manager/Data Analyst. Melanie recapped the purpose of the committee and why this committee is needed and what SETRAC wants to accomplish by creating this committee. Melanie introduced the candidates that are running for the Co-Chair positions for this subcommittee. She showed slides and briefly introduced the leaders of this committee. Physician Representative candidate is Dr. Michael Gonzales. Hospital Representatives candidates are Candace Aguilera-Mitchell and the EMS Representative is Lisa Martinez.	The committee has no further recommendations.
Presenter: Melanie Aluotto Topic: Old Business QI Program	Melanie reminded the members of the QI program designated to report any trends or clinical concerns in the region. She shared the link for the QI program on SETRAC website.	The committee has no further recommendations.
Presenter: Jacquelyn Bogard Topic: Best Practice Presentation EMS Triage	Jacquelyn Bogard from Memorial Hermann Cypress talked about a Door to Lobby program that they are currently working on. She stated so far its going well, and they are currently working on data points. More to come on this project.	The committee has no further recommendations.
Presenter: Megan Garifalos/ Dudley Wait/ Gregg Shoemaker Topic: Workgroup Updates EMS Wall Times	Megan gave an update on the EMS wall times workgroup. The first workgroup meeting was held this morning. She stated this workgroup will be working on standardizing the data points that are used to measure EMS wall time. The goal is to get the EMS partners back out to the community as fast as possible. Different methods were discussed in the workgroup meeting this morning. With the help of EMS partners this group hopes to decrease the overall wall times.	The committee has no further recommendations



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Behavioral Health Workgroup	Dudley shared a NCTTRAC Ambulance Patient Off Load Report-Dashboard and reviewed it with the members. He discussed what their data is showing regarding EMS Wall Times. Dudley stated that is a very good example of what this region should put together within the next few months to make progress with EMS Wall times. Megan stated that focus of the Behavioral Health Workgroup is to work on reducing the length of stay for behavioral health patients across the region, as it is a major struggle for many ED's. She stated this workgroup will start with defining specific data points that needed to measure length of stay, including age and history. SETRAC will be creating a survey to send out the 9 counties to identify barriers to reducing the length of stay. She informed all the members to look for that survey that will be sent out soon.	
Presenter: Grace Farquhar Topic: Data Review	Grace reviewed SETRAC Ischemic Stroke Data, STEMI Method of Arrival Data, and Trauma ED Data. The purpose is to give this work group an idea of the data points they might want to see. For stroke she reviewed and explained that data points from Q1-2019-Q3-2023. She invited members to the stroke meeting held next week to see Q4-2024 if interested. For STEMI she reviewed and explained Direct Presentation STEMI patients' reasons for delay. For trauma she reviewed ED arrival to ED discharge times. She invited all the members to share some ideas on other data points that might be beneficial to look at.	The committee has no further recommendations
Presenter: Melanie Aluotto Topic: Best Practice Calendar 2025 Best Practice Calendar 2025 Committee Goals	Melanie informed the members of the best practice process. At each meeting at least one facility will present at their best practice. This is a great opportunity to share ideas and processes with other facilities. She offered anyone interested in presenting the opportunity to do so. She also informed the members SETRAC will be assigning a facility to each meeting if we don't have volunteers. The members discussed the goals that they decided to work on, and the workgroup has been created for 2 of those goals. EMS Wall Times and Behavioral Health. MCI risk bands is another possible goal.	The committee has no further recommendations



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Topic: Open Discussion	Melanie shared information on Legislative Watch. She gave an update on the Texas Senate Bill 672, which relates to a requirement that certain hospitals submit a summary of parts of their emergency department diversion plans to the health and Human Services Commission. There was no further discussion.	The committee has no further recommendations
Adjourned/Next Meeting	There being no other items for discussion, the meeting was adjourned. Next meeting will be Thursday, May 15, 2025, at 1:00pm-3:00pm	Code Words March/ Madness