

17th Annual Preparedness Coalition Symposium



October 14-16, 2026
Galveston Island Convention Center
Galveston, TX

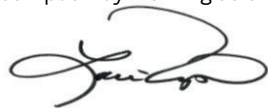
Welcome

Hello and welcome to the 17th Annual Preparedness Symposium! It's an honor to have each of you here — colleagues from across our region, from across the country, and from around the world — gathered together by a shared belief in what we can accomplish when we face challenges side by side rather than alone.

Every year, this Symposium reminds us of a simple truth: preparedness isn't the work of any one person, hospital, or nation — it's the work of many hands choosing to move together. Whatever your community looks like, and however far you traveled to be here, the relationships in this room are the reason our systems hold when it matters most. A phone call answered quickly, a protocol shared freely, a partner who shows up before being asked — these are the quiet acts of collaboration that turn individual effort into collective strength, no matter where they happen.

As we look back on the year behind us, we see how much of our progress traces back to connection: partnerships that stretched across county lines, state lines, and borders altogether; conversations that turned into shared solutions; and colleagues who trusted one another enough to ask hard questions and offer honest answers. None of it happened in isolation. It happened because people from different places, systems, and backgrounds chose to link arms, share information, and build something none of us could build on our own.

Looking ahead, our collective readiness will depend on that same willingness to connect — across disciplines, across organizations, and across the distances, languages, and systems that might otherwise divide us. This Symposium is built for exactly that: a space where local expertise and global perspective can meet, where every attendee — whether from down the street or across an ocean — has something to teach and something to learn. Over the next few days, you'll hear from speakers who've seen collaboration work under real pressure in communities very different from your own, take part in conversations designed to spark new partnerships, and connect with colleagues who share your commitment to this work, wherever they call home. Every session is a chance to build a connection that outlasts the conference — the kind that turns into a shared response plan, a joint training, or simply a trusted call across a time zone when the next challenge arrives. So as we begin this experience together, I invite you to stay connected, stay curious, and stay open to the partnerships still waiting to be formed — with the person next to you and the one who traveled the farthest to be here. Let's honor the collaboration that brought us all to this room, and look ahead together to all we'll accomplish by working as one global community of preparedness.



Lori Upton
Chief Executive Officer
SETRAC

Agenda

Wednesday, October 14

Time	Session	Room
7:15-8:00	Registration & Breakfast – Sponsored by: Silver Partners	
8:00-8:05	Posting of Colors, Pledge of Allegiance Presented by: Galveston Ball High School	Ballroom
8:05-8:10	Welcome Address – Mayor Pro Tem Sharon Lewis	Ballroom
8:10-8:20	Opening Session – Dr. Brent Kaziny, SETRAC Chairman	Ballroom
8:20-8:45	RHPC Award of Excellence Presenter: (James Campbell & Lezli Giancarlo)	Ballroom
8:45-9:45	Leading During Uncertainty- Noel Cardenas	Ballroom
9:45-10:15	Break - Sponsored by: Bronze Partners	
10:15-11:15	Leadership in Disasters- Joshua Morganstein	Ballroom
11:15-12:15	Two Cities, One Mission HC Readiness WC 2026- Maurice Murray & Troy Erbentraut	Ballroom
12:15-13:30	Lunch - Sponsored by: Silver Partners	
13:30-14:30	EM Strike Teams: A Force Multiplier Family Assistance Centers: Crisis Collaboration Hospital to Shelter: Coordinating Patient Placement Beyond The Binder: Making Business Continuity a Living Strategy After Action Reporting-Easy Practices for Busy People	Yacht Harbor Spinnaker Clipper Schooner
14:30-15:30	STEMI Under Pressure Enhancing Senior Networks Through Preparedness Education Beyond The Tabletop: Hospital Evacuation in Action The Power of Boundaries: Protecting Your Peace in Nursing Help, I've Fallen and Can't Get Up-Building Comm Partners	Yacht Harbor Spinnaker Clipper Schooner
15:30-15:45	Break - Sponsored by: Bronze Partners	
15:45-16:45	Tale of Two Cities- Ryan Hay & Michael Giardina	Ballroom
17:00-19:00	Reception at Hilton - Sponsored by: SLS HEALTH	Hilton Poolside

BLOOD DRIVE

Setrac

Thursday, October 14th & 15th
8:00 am - 3:30 pm

Hall B Level 1

Oct. 14th



Agenda

Thursday, October 15

Time	Session	Room
7:15-8:00	Registration & Breakfast – Sponsored by: Silver Partners	
8:00-8:15	Welcome Back and Announcements- Lori Upton, CEO	Ballroom
8:15-9:15	Taking Care of Our Own: First Responder Peer Support in Texas-Kellie Burnam / Walter Ball	Ballroom
9:15-10:15	Strengthening Healthcare EM: From Crisis to Capability-Adam Lee / Katie Linn	Ballroom
10:15-10:45	Break - Sponsored by: Bronze Partners	
10:45-11:45	Texas Health Workforce Readiness-William “Bill” Mangieri	Ballroom
12:15-13:30	Lunch - Sponsored by: Silver Partners	
13:30-14:30	Practical AI in Emergency Management No Netflix, Just Chill Evacuation Team Triage Training MCI: Planning, Execution Lesson Learned PACE: Building Options Through Hospital Exercises	Yacht Harbor Spinnaker Clipper Schooner
14:30-15:30	Patient Movement at Scale: Lessons in HC Resilience Social Media: The New Frontier of Training Ride-Out Readiness: Staffing & Patient Care Water Loss-Lessons From Winter Storm Yuri to Present 10 Ways to Destroy Your EM Program	Yacht Harbor Spinnaker Clipper Schooner
15:30-15:45	Break - Sponsored by: Bronze Partners	
15:45-16:45	Leading Through the Unthinkable-Dana Taylor	Ballroom
18:00-23:00	Beach Party – Sponsored by: Angel Staffing & CommonSpirit	
		Tipsy Turtle

BLOOD DRIVE

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Oct. 15th



Agenda

Friday, October 16

Time	Session	Room
7:15-8:00	<i>Breakfast – Sponsored by: Silver Partners</i>	
8:00-8:15	Welcome SETRAC and RHPC Leadership	Ballroom
8:15-9:15	Race Riot - A Case study on multi agency response from Northern Ireland: ACC Ryan Henderson	Ballroom
9:15-10:15	Drone-Delivered AED's: Dr. Monique Stark	Ballroom
10:15-11:15	Homeland Defense Strategy: Mark Sloan	Ballroom
11:15-12:00	<i>Evaluations and Drawings</i>	Ballroom

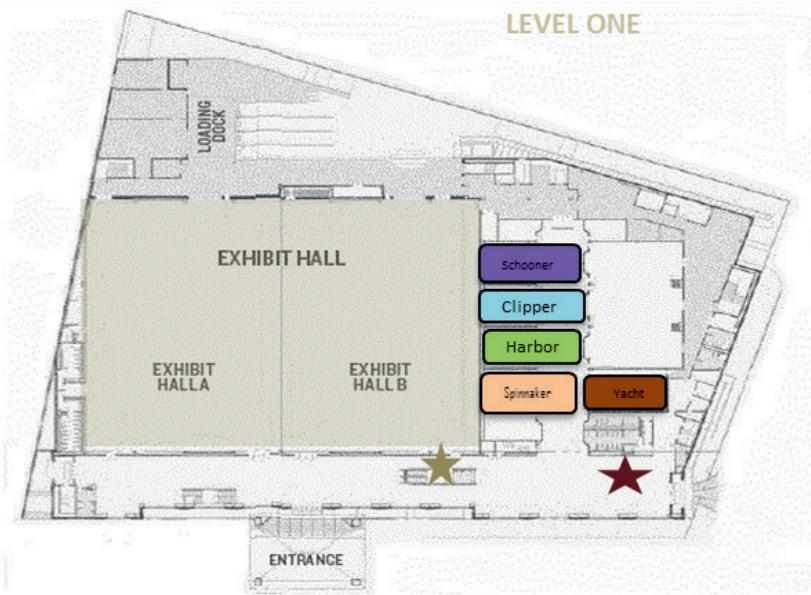


Exhibit Hall

Please visit the exhibit hall between 08:00 and 17:00 on Wednesday and Thursday to see our sponsors and response assets! See sponsors list on page 17 of this program.



Symposium Map



Grand Ballroom - General Sessions (2 nd Floor)
Break-Out Sessions (1 st Floor)
Yacht
Harbor
Spinnaker
Clipper
Schooner
★ Registration and Information
★ Exhibit Hall & Entrance

General Sessions

Wednesday, October 14

08:05-08:45	Opening Session: Welcoming Remarks, RHPC Award of Excellence	Lori Upton, Chief Executive Officer Dr. Brent Kaziny, SETRAC Chairman
Welcome remarks and presentation of the Award of Excellence.		
08:45-09:45	Leading During Uncertainty	Noel Cardenas
This session examines the characteristics of effective leadership amid uncertainty, drawing on Noel J. Cárdenas's extensive experience leading complex healthcare organizations in both civilian and military settings. From hospital operations in Greater Houston to command roles in the U.S. Army including deployments in Germany, Saudi Arabia, Kuwait, and Iraq, he will share practical perspectives on decisive leadership, resilience, communication, and mission focus when conditions are changing quickly.		
10:15-11:15	Leadership In Disasters	Joshua Morganstein
This session will review information leaders should know about psychological and behavioral responses, salient factors influencing risk and resilience and how these change over time, an evidence-informed framework for delivering public mental health interventions, and specific leadership behaviors to foster resilience and recovery for individuals, teams, organizations, and broader communities.		
11:15-12:15	Two Cities, One Mission-Healthcare Readiness for World Cup 2026	Maurice Murray & Troy Erbrant
In this session, hear how two Regional Advisory Councils they handled the World Cup '26, the largest sporting event in the world, and Texas is positioned at the center of that global spotlight by hosting matches in both the Dallas-Fort Worth region and Houston. This panel will provide a comprehensive, behind-the-scenes look at the planning, and operational readiness efforts underway within the state's two largest Healthcare Coalitions: NCTTRAC and SETRAC. Presenters will explore the complexities of healthcare preparedness for a mass-scale international event, including coordination frameworks, resource strategies, information sharing, and medical response considerations.		
15:45-16:45	Tale of Two Cities	Ryan Hay & Michael Giardina
	On Philadelphia's hottest May day on record, an underground external water intrusion flooded the electrical and mechanical spaces of Jefferson's Methodist Hospital, requiring a full facility evacuation of over 120 patients. During this session, executive leaders from Jefferson Health and Philadelphia Office of Emergency Management will outline successes and learnings that resulted from a coordinated, multi-jurisdictional response involving resources from the City of Philadelphia, Southeast PA Healthcare Coalition, and Jefferson Health.	

General Sessions

Thursday, October 15

08:15-09:15	Taking Care of our Own: First Responder Peer Support in Texas	Kellie Burnam & Walter Ball
The Kerrville floods presented unprecedented challenges immediately for local emergency services, with resources quickly expanding across the state and nation, and placing immense emotional and operational strain on first responders. In the wake of these events, it became clear that a structured peer support program was necessary to help personnel process trauma, sustain mental wellness, and strengthen organizational resilience. This presentation outlines how the Multidisciplinary First Responder Peer Support Program was conceived, developed, and implemented during and after the floods, as well as its impact on responder well-being. The presentation will conclude with a discussion on the future plans to build the Statewide Peer Support Network, as TDEM was tasked to do thru House Bill 35.		
09:15-10:15	Strengthening Healthcare Emergency Management: From Crisis to Capability	Adam Lee & Katie Linn
This presentation examines practical approaches to building and strengthening an emergency management program in healthcare by applying lessons learned from real world events, drawing on experiences from winter storms, hurricanes, the FIFA World Cup, cyber preparedness initiatives, and an electronic health record transition. Overall highlighting how after-action reviews, partner coordination and technology can support preparedness and response.		
10:45-11:45	Texas Health Workforce Readiness	William “Bill” Mangieri
As disaster frequency and complexity accelerate, human capital remains the ultimate critical infrastructure of our healthcare delivery system. This session, presented by the HHS ASPR Hospital Preparedness Program (HPP) Field Project Officer, introduces the new FY 2024–2028 HPP Workforce Assessment deliverable (Activity 2.5) tailored for the Texas health system. Moving beyond traditional, subjective, and survey-fatigued methodologies, this presentation outlines an objective, data-driven framework that integrates HRSA health professional shortage data, FEMA National Risk Index hazard profiles, and CDC Social Vulnerability Index (SVI) metrics.		
15:45-16:45	Leading Through the Unthinkable	Dana Taylor
Disasters test more than emergency operations plans. They test leadership, communication, teamwork, and organizational culture. In this session, an Emergency Department Director shares firsthand lessons from leading through two active shooter mass casualty incidents, seven years apart, during a period that also included a hospital fire, the COVID-19 pandemic, and unprecedented staffing challenges. Participants will explore how leadership experience, intentional preparedness, and a resilient team transformed the department's response from one of uncertainty to one of coordinated confidence. This session offers practical strategies for strengthening disaster readiness before the next crisis occurs.		

General Sessions

Friday, October 16

08:15-09:15	Race Riot - A Case study on multi agency response from Northern Ireland	Assistant Chief Constable Ryan Henderson Police Service of Northern Ireland
The presentation will focus on the cross governmental/cross agency response before during and after the violence. This will include exploring the impact of social media on events in the 24 hours before the riots began , multi agency preparedness, coordinated surge action and the programme of recovery when the violence had subsided.		
09:15-10:15	Drone-Delivered AED's	Dr. Monique Stark
Dr. Starks will present a 10-year journey behind developing drone-based AED delivery for out-of-hospital cardiac arrest (OHCA) in the U.S. The session opens with an overview of OHCA statistics and outcomes, framing the clinical rationale for using drones to speed defibrillator delivery to cardiac arrest victims. Dr. Starks then surveys the international research landscape driving drone AED technology forward before turning to an American Heart Association-funded study aimed at building this capability domestically – covering the regulatory hurdles, technological solutions, and protocol development needed to integrate drone delivery into standard OHCA care. The session closes with lessons learned from implementing real-time drone AED delivery in Forsyth County, North Carolina, and James City County, Virginia.		
10:15-11:15	Homeland Defense Strategy	Mark Sloan
This discussion will cover practical information that could guide decisions in the event of an electromagnetic pulse (EMP) attack and/or a mass-scale power outage in the continental United States.		



Breakout Sessions: 1

Wednesday 13:30–14:30

EM Strike Teams: A Force Multiplier

Jodi Keller & Kelsey Blackburn

In an increasingly complex healthcare landscape, hospitals and medical facilities are frequently faced with critical incidents that challenge their capacity to respond effectively. Natural disasters, mass casualty events, disease outbreaks, and other emergencies can overwhelm healthcare systems and demand a coordinated, agile response. In this session, we will explore the formation, function, and impact of a Regional Emergency Management Healthcare Strike Team- a specialized force designed to bolster the operational capacity of hospitals during high-stress situations.

Family Assistance Centers: Crisis Collaboration

Kimberly Hobson & Trey Frankovich

This presentation will highlight lessons learned from the FAC exercise, emphasizing how collaborative planning and coordination enhanced information sharing, improved partner relationships, and strengthened the county's overall capacity for emergency operations and fatality management. These efforts set a foundation for future training, exercises, and real-world incident response.

Hospital to Shelter: Coordinating Patient Placement

Jackie Golz & Fidel Calvillo

This presentation highlights how the Catastrophic Medical Operations Center (CMOC), in coordination with the Harris County Office of Homeland Security and Emergency Management (HCOHSEM), implemented a structured screening and placement process to support hospital discharge decisions during a recent activation. A shelter was identified and staged to provide enhanced medical support (e.g., MRCs) and supplies (e.g., bariatric cots, sharps containers, wheelchairs, etc.) to individuals with more complex medical and functional needs.

Beyond The Binder: Making Business Continuity a Living Strategy

Fanny Frederick

Participants will learn what actually works in healthcare environments: action oriented plans, frequent short exercises, digital accessibility, and shared accountability. Real world case studies—including pandemic response, supply chain disruptions, and IT outages—illustrate how continuity succeeds when it is embedded into everyday decision making.

After Action Reporting-Easy Practices for Busy People

Melanie Bartis

In fast-paced operational environments, after-action reporting often gets delayed, diluted, or deprioritized. This is not because it isn't valuable, but because teams are stretched thin. This session introduces practical, streamlined approaches to after-action processes designed specifically for busy professionals.



Breakout Sessions: 2

Wednesday 14:30–15:30

STEMI Under Pressure	Mehran Massumi
Discuss through case studies, the importance of high quality CPR and defibrillation when necessary PCI in the setting of STEMI Mechanical Circulatory Support.	
Enhancing Senior Networks Through Preparedness Education	Chalmers Young & Raul Castillo
Developing community-focused outreach programs that tailor to vulnerable senior populations. Partnering with senior centers to develop specific preparedness training programs tailored to their needs. Building resilience and strengthening community readiness with a practical and compassionate preparedness education.	
Beyond The Tabletop: Hospital Evacuation in Action	Angela Cone & Bryan Campbell
This presentation highlights a functional evacuation exercise conducted in an inpatient tower that involved clinical staff, leadership, and hospital incident command personnel. Staff volunteers served as patients and family members, creating realistic scenarios that tested patient movement, communication, and operational decision-making.	
The Power of Boundaries: Protecting Your Peace in Nursing	Kelsea Heiman
This session explores how setting and maintaining healthy boundaries is not selfish, but essential for sustainable nursing practice. We'll discuss the myths that keep nurses overextended, the signs of boundary fatigue, and practical strategies to regain control over time, energy, and emotional labor.	
Help, I've Fallen and Can't Get Up-Building Comm Partners	Carmen Tilton
This session explains why: state regulations requiring assisted living communities to call for emergency care, Fair Housing Act limits that bar independent living staff from providing hands-on assistance, labor challenges and insufficient mobility devices, and rising acuity statewide. Carmen Tilton, VP of Public Policy for the Texas Assisted Living Association, walks through what's driving these calls and offers practical models for how first responders and senior living operators can partner directly, before the next call comes in.	

Breakout Sessions: 1

Thursday 13:30–14:30

Practical AI in Emergency Management	David Merritt
This session covers where generative AI helps in emergency management, where it quietly fails, and what current federal/state guardrails require. Then a live build with a controlled dataset: prompting, drafting a situation report opening, screening inputs against the four-category data check, and verifying output with a documented process. Laptop or tablet optional – the session works either way.	
No Netflix, Just Chill	Grant Kelley, Adam Lee & Dr. Joseph Gill
This session explores the Houston 2026 World Cup Fan Fest Mobile Medical Unit and the multiagency medical operation supporting one of the city’s longest and largest mass-gathering events. Presenters will highlight collaborative planning, integrated coordination and communications, heat-emergency mitigation, on-site patient care, and lessons that can strengthen medical preparedness for future large-scale events.	
Evacuation Team Triage Training	Ryan Pratte
The Evacuation Triage Team (ETT) Training provides emergency management and response personnel with critical knowledge and practical skills for conducting evacuation assessment, transportation coordination, and appropriate shelter placement during all-hazards incidents. The course emphasizes lessons learned from past disasters, operational triage processes, and Functional Needs Support Services (FNSS) integration, culminating in scenario-based exercises to strengthen real-world decision-making.	
MCI: Planning, Execution Lesson Learned	Ashlee Thurman & Alyssa Badillo
This presentation shares key lessons from a large-scale MCI and CBRNE exercise based on a simulated FIFA World Cup 2026 event at NRG Stadium. Attendees will learn how Ben Taub Hospital evaluated surge capacity, patient flow, security operations, PPE deployment, and decontamination processes to prepare for a complex mass-casualty incident and strengthen emergency preparedness.	
PACE: Building Options Through Hospital Exercises	Dawn Wood & Michael Jaquez
The presenters will briefly introduce the history, purpose, and components of PACE before demonstrating its application in hospital preparedness exercises. The Houston Methodist Sugar Land experience will show how PACE was incorporated into an exercise addressing increased patient volume and FIFA-related risks. Houston Methodist West will provide a comparative example of how the method was transferred and adapted for another hospital exercise.	



Breakout Sessions: 2

Thursday 14:30–15:30

Patient Movement at Scale: Lessons in HC Resilience	John Suarez & William Ellegood
This presentation integrates findings from hospital evacuation research with lessons learned from regional MCI exercises conducted in El Paso involving three major hospitals and in Fort Worth involving eight hospitals. Together, these experiences demonstrate that effective disaster response depends not only on the preparedness of individual facilities but also on the resilience of the broader healthcare network. Whether a hospital is evacuating patients because of a hurricane, flood, power failure, or other threat, or receiving a sudden influx of casualties following a mass casualty event, success depends on coordinated decision-making, information sharing, transportation resources, and regional situational awareness.	
Social Media: The New Frontier of Training	Raul Castillo & Chalmers Young
Break free from a normal training room. Social media opens the doors to advance the emergency preparedness message through effective communication channels. Learn how to create engaging, entertaining, and informative content. How to use community events to expand one's social media footprint.	
Ride-Out Readiness: Staffing & Patient Care	Cherie Plouff
This session will share lessons learned and process improvements implemented to enhance healthcare ride-out operations. Topics include development of an institutional ride-out staffing model to improve personnel forecasting and resource planning; guidance for patient-initiated discharge decision-making during ride-out activation; approaches for managing non-admitted patients requiring ongoing treatment; and strategies for transitioning from ride-out operations through recovery and the resumption of normal operations.	
Water Loss-Lessons From Winter Storm Yuri to Present	Tommy Wong & Henry Maniego
Houston Methodist West hospital has suffered 3 events of water pressure loss for various reasons from winter storm to loss of pressure due to the city main break we had to come up with some pretty interesting solutions to keep our hospital running. Come walk through the resolutions we have come up with and the dollars and sense that go with them.	
10 Ways to Destroy Your EM Program	Laura Gehrig & Peggy Fonseca
Through a mix of dark humor, real-world case studies, and ""anti-patterns"" of leadership, we will explore the toxic behaviors and organizational blind spots that lead to catastrophic breakdown during a crisis. By identifying these pitfalls, participants will learn how to fortify their programs against the very human—and very avoidable—elements of failure."	

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Hotel Shuttle Service Schedule

(San Luis Resort, Hilton, and Holiday Inn)



Date	Time	Passengers
Wednesday 10/14	6:30 am- 5 pm	1-32
Thursday 10/15	6:30 am- 5 pm	1-32
Friday 10/16	6:30 am- 1 pm	1-32

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OCT 14, 2025 | 5PM - 7PM

Beach Party October 16

6pm-11pm



Join us for a relaxing evening on the beach with drinks, snacks, and live music at the Tippy Turtle! Take this opportunity to unwind, connect with others, and enjoy the refreshing ocean breeze.

Charter buses will pick up and return from the Hilton Hotel every 30 mins beginning at 6:00 pm and last run at 11:00 pm.

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Entertainment: Orphan Annie



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Thursday, October 14th & 15th
8:00 am - 3:30 pm

Hall B Level 1

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Oct. 14th



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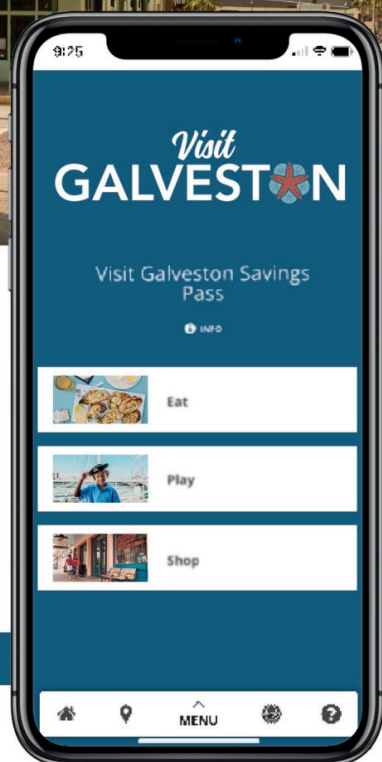
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